

50% Off Fees and Fines Frequently Asked Questions

1. The 50% discount applies only to San Bernardino County Library and Victorville accounts. It does not apply to Riverside, Murrieta, Moreno Valley or College of the Desert Library accounts.
2. The 50% discount applies to most bills on SBCL and Victorville accounts paid in the branch in July. A few exceptions apply.
3. The 50% discount does not apply to bills for fees and reimbursement of checks returned for insufficient funds. Payment for bad checks will not be accepted in the branch.
4. The 50% discount does not apply to current purchases including flash drives, booksale items, interlibrary loan fees, ear buds, and replacement library cards. These items may not be billed to your account and must be paid in full at the time of purchase.
5. Full rental must be paid for DVD, Video, or Playaway charges occurring in the month of July. There will not be a 50% reduction on current DVD, Video, or Playaway charges.
6. Collection agency charges paid at the 50% discount rate will be cleared in full. The collection agency will be automatically notified of full payment. However, the library is not able to “fix” or change a credit report.
7. Retain your printed receipt for payment of lost items. If the item is found and returned within 90 days of payment, you will receive a refund of 50% of the actual cost of the item.
8. PayPal users require approval in advance by calling (909) 387-9661. Monday-Friday 8 a.m.- 5 p.m. July 1, 2009-July 31, 2009.
9. During the month of July, you may make a payment of any amount and the library will provide amnesty for an equal amount. For example, if you owe \$100, you may pay \$25 and the library will forgive \$25. You may make an additional payment during July and the library will again forgive an equal amount. Any amount remaining on the account at the end of July will be due in full.
10. If you have been reluctant to come to the library due to outstanding fines or lost materials, the library welcomes you back! Please contact your local library branch for more information.